



# KWAZULU-NATAL LAW SOCIETY : CONSUMER PROTECTION ACT

The Council's Practice Management Committee is pleased to be able to inform members that a workshop will be presented on the Consumer Protection Act (CPA) which becomes operational in October 2010. It is imperative that members become well versed prior thereto in the light of the implications of the Act vis-à-vis the organized legal profession.

The introduction of the National Credit Act (NCA), in respect of which several workshops were conducted throughout KZN, was the first radical and major development in favour of consumer protection in keeping with the imprimatur inherent and prescribed under the Constitution of the Republic of South Africa. The NCA created the first regulatory framework through the National Credit Regulator which is responsible for monitoring compliance with the NCA and for educating consumers about their rights. The NCA is designed to improve transparency, prohibit unfair contract terms and practices and prohibit anti-competitive practices.

The Preamble to the CPA sets out the purposes of the Act, namely to promote and advance the social and economic welfare of consumers in South Africa by establishing a legal framework for the achievement and maintenance of a consumer market that is fair, accessible, efficient, sustainable and responsible for the benefit of consumers generally.

Supported by the NCA and the Competition Act the emphasis under the CPA is to protect the public by holding businesses strictly liable, something which the common law was unable to give effect to.

The CPA also provides for punitive action to be taken by the imposition of fines up to R1 000 000-00 or 10% of turnover, whichever is higher. Furthermore, it permits class actions on behalf of groups of consumers.

**Presenter : Mr Saber Jazbhay, Senior Practising Attorney,  
Omar & Jazbhay**

**Venue : Amble Inn, 93 Old Main Road, Empangeni**

**Date : Saturday, 2 October 2010**

**Time : 09:00 – 11:30**

**Cost : R80.00 per person**

***Business Bank details are as follows:***

***KwaZulu-Natal Law Society, First National Bank, Branch code: 221-325, Account number: 50933927491***

***Please fax or e-mail the direct deposit slip or electronic payment confirmation to Patty Forbes-Milne at the contact details below.***

***Tea, coffee & muffins will be served.***

***The KZNLS reserves the right to cancel a workshop should the number of delegates not justify the costs involved.***

Please complete a separate registration form for each delegate.

Forward the completed registration form to Patty Forbes-Milne {E-mail: [patty@lawsoc.co.za](mailto:patty@lawsoc.co.za)}

PO Box 1454, Pietermaritzburg, 3200 / Docex 25, Pietermaritzburg, Tel: (033) 345 1304, Fax: (033) 394 9544

Surname: \_\_\_\_\_ First name: \_\_\_\_\_

Title: \_\_\_\_\_ Gender: \_\_\_\_\_

Firm: \_\_\_\_\_ Position: \_\_\_\_\_

Postal address: \_\_\_\_\_

Docex address: \_\_\_\_\_ E-mail address: \_\_\_\_\_

Tel: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_ Cell \_\_\_\_\_

Signature: \_\_\_\_\_